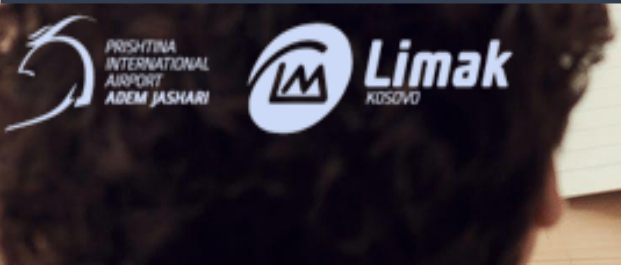




ENERGY AND CARBON MANAGEMENT STAKEHOLDER ENGAGEMENT PLAN 2022

Prishtina International Airport "Adem Jashari"
Limak Kosovo International Airport J.S.C



PRISHTINA
INTERNATIONAL
AIRPORT
ADEM JASHARI



Limak
KOSOVO



STAKEHOLDER ENGAGEMENT PLAN



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GLOSSARY OF TERMS

Within stakeholder management plan there are several terms and expressions which require definition:

- **Engagement:** A process in which a company builds and maintains constructive and sustainable relationships with its stakeholders impacted over the life of a project.
- **Stakeholder:** Any group or individual who can affect or is affected by a company and its activities.
- **Stakeholder engagement:** The process by which a company involves people who may be affected by the decisions it makes or can influence the implementation of its decisions.
- **Stakeholder engagement plan:** A plan which assists managers with effectively engaging with stakeholders and specifying activities that will be implemented to manage or enhance the engagement.

ABBREVIATIONS

LKIA	Limak Kosovo International Airport	PIA	Prishtina International Airport
EMS	Environment Management System	EnMS	Energy Management System
SMP	Stakeholder Management Plan	SEP	Stakeholder Engagement Plan
IMS	Integrated Management System	ACA	Airport Carbon Accreditation
PRN	Prishtina International Airport	AYT	Antalya Airport
ATH	Athens International Airport	BJV	Milas-Bodrum Airport
DUS	Dusseldorf Airport	BER	Berlin Brandenburg Airport
GOT	Säve Airport	BSL	Basel Airport
HEL	Helsinki Airport	DJE	Djerba-Zarzis International Airport
MLH	EuroAirport Basel Mulhouse Freiburg	DTM	Dortmund Airport
MMX	Malmö Airport	FDH	Friedrichshafen Airport
MUC	Munich Airport	LEJ	Leipzig Airport
STR	Stuttgart Airport	LYS	Lyon Saint-Exupery Airport
VNO	Vilnius Airport	MBX	Maribor Airport
NBE	Enfidha-Hamamet Airport	NYO	Stockholm Skavsta Airport
ZTH	Zakynthos Airport	PAD	Paderborn-Lippstadt Airport
VIE	Vienna Airport	SOF	Sofia Airport
CHR	Chateauroux Airport	TBS	Tbilisi Airport
LHR	Heathrow Airport	ZAG	Zagreb Airport
GVA	Geneva Airport	CRL	Brussels South Charleroi Airport
SKP	Skopje International Airport	FRA	Frankfurt Airport
ZRH	Zurich Airport	HAJ	Hannover Airport
FKB	Karlsruhe/Baden-Baden Airport	HAM	Hamburg Airport



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FMO	Münster Osnabrück International Airport	VAR	Varna Airport
VXO	Växjö Kronoberg Airport	KLU	Klagenfurt Airport
LJU	Ljubljana Airport	MLA	Malta International Airport
PRG	Prague Airport	WAW	Warsaw Chopin Airport
CPH	Copenhagen Airport	OSL	Oslo Airport
CDG	Paris Charles de Gaulle Airport	TZL	Tuzla International Airport
FMM	Memmingen Airport	FDH	Bodensee-Airport Friedrichshafen
MST	Maastricht Aachen Airport	RTM	Rotterdam the Hague Airport
AMS	Amsterdam Schipol Airport	BRU	Brussels Airport
RHO	Rhodes Airport	IST	Istanbul Airport
SAW	Istanbul Sabiha Gokcen International Airport	CGN	Cologne Bonn Airport
FCO	Roma Fiumicino Airport	OTP	Bucharest Henri Coanda International Airport
LTN	Luton Airport	MPX	Milan Malpensa Airport



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Message from the Board Member and CEO

Prishtina International Airport "Adem Jashari" as a new gateway has created a wealth of opportunity for the country to connect to a diverse variety of destinations and serves as a platform for the development of tourism in Kosovo and beyond.

LKIA's sustainability vision is to strengthen the ability to operate and grow profitability in a changing and challenging economic, ecological, technological, and social environment while developing a robust culture of sustainability throughout the organization.

When considering our approach to sustainability, we consider several factors, including business related challenges, accountability to stakeholders, global aviation trends, law and regulations and risk management.

Prishtina International Airport is taking proactive steps to operate the airport as a friendly and efficient facility, in line with international standards, practices and strategies.

A significant area of progress is the implementation of different procedures and solutions across the airport's operations to minimize PIA's environmental impact.

Presently, we are certified with the Level 3+ Neutrality from Airport Carbon Accreditation, a major step in our efforts to reduce greenhouse gas emissions and operate PIA as an environmental-friendly facility.

We have established a Stakeholder Engagement Plan to reach our ACA targets by engaging our partners and stakeholders toward achieving a sustainable environmental strategy.

On the environmental front, our approach is to provide easy to use platforms where we can work together with our partners and stakeholders across the whole airport community to further reduce our environmental impacts. We aim to treat all stakeholders fairly, ensuring a rolling program of dialogue that is both timely and transparent.

Stakeholder engagement is an integral part of the airport's daily operations and business development. PIA maintains open and proactive communication with its stakeholders and the public at large. Since the start of managing the environmental system, we have arranged a series of activities, including meetings, briefings, and visits for a wide spectrum of stakeholders. Going forward, we will continue to ensure that our decisions and activities take into account our stakeholders' views, interests, and concerns.

We would like to thank all our partners and stakeholders for their continued support in helping us achieve our vision and I look forward to many future joint successes. We are confident that PIA will continue to give excellent results and be a source of pride for the people of Kosovo.



Haldun Fırat Köktürk

Board Member & CEO

Limak Kosovo International Airport J.S.C



OVERVIEW

Limak Kosovo International Airport recognizes that its services and operations have an impact on the local, regional, and global environment. LKIA is committed to the prevention of pollution and continuous improvement in environmental performance. Engaging stakeholders on environmental process is another step to being environmentally friendly.

The Energy and Carbon Stakeholder Engagement Plan details the programs and activities related to engaging stakeholders and making the most effective use of their participation. Effective stakeholder engagement plan enables better planned and more informed policies, projects, programs, and services.

This plan identifies the approach to manage external stakeholders, to manage their roles and responsibilities, to identify and control their engagement. Establishing a Stakeholder Engagement Plan is a mandatory subsidiary plan of the Carbon Management Plan and was mandatory for Level 3 (Optimization) of Airport Carbon Accreditation. Its implementation is a requirement of Level 3 Optimization Renewal as well as per Level 3+ Neutrality accreditation wherewith Level we are now accredited. Therefore, LKIA has started with Stakeholder Engagement Plan implementation by providing awareness meeting, sharing informative emails, preparing stakeholder environmental survey, and engaging them into our green activities. In addition, through reducing our carbon emissions and offsetting our residual ones LKIA managed to get accredited with Airport Carbon Accreditation – Level 3+ Neutrality thus becoming a Carbon Neutral Airport. Keeping implementing and fulfilling the ACA requirements and reducing our scope 1 and 2 carbon emissions we managed to get certified with the Level 3+ neutrality Renewal.

The Stakeholder Management Plan (SMP) will be documented and updated at least every three years, as the scheme evolves, and stakeholders change.



1 INTRODUCTION

Limak Kosovo International Airport has a fully operational ISO 9001 Quality Management System (QMS), ISO 14001 Environmental Management System (EMS) and ISO 50001 Energy Management System (EnMS) which run as Integrated Management System (IMS) which proves great evidence of implementation of environmental management and continual improvement within LKIA's operations. To enforce this system LKIA has started to implement a carbon reduction monitoring system. This journey started with the accreditation of ACA Level 1 (Mapping) in 2016 and continued with upgrade of Level 2 (Reduction) in 2017. With the establishment of the Stakeholder Engagement Plan and an effective implementation of good communication and collaboration with the stakeholders, as well as completing every other requirement from ACA we achieved to get accredited with the Level 3 (Optimization) in 2018, and consequently Level 3+ (Neutrality) in 2019 with an additional request to offset our residual emissions. Since in 2020 started the pandemic, during the year the validity of our ACA certificate was extended until 2021, when we reapplied for the ACA Level 3+ Neutrality Renewal and achieved to get accredited by reducing our carbon footprint and offsetting the residual ones. Furthermore, in 2021 we got certified with the second Level 3+ Neutrality Renewal.

LKIA has prepared this instructive document in order to share best practices and promote cooperation with stakeholders with the aim of reducing emissions from major stakeholder operations. This plan focuses primarily on climate protection, as the most significant environmental issue associated with aviation, thereby also facilitating the fulfillment of the commitments made in the airport carbon accreditation. Thus, the main aim of the program is to reduce carbon dioxide emissions.

All these achievements have encouraged us to develop programs, plans and other initiatives in order to be environmentally friendly and with the aim of being a green airport.

Stakeholder engagement helps Limak Kosovo International Airport to manage environmental issues, to comply with environmental regulations and to increase social responsibility. Environmental care and airport performance are needed for achieving community support and commercial success.

Limak Kosovo International Airport by implementing this plan has identified its stakeholders and analyzed their expectations and impact by developing appropriate strategies with the aim of minimizing environmental impacts. It is important to note that Prishtina International Airport can guide and influence but cannot control its stakeholders. LKIA will consult everyone but engage only the most important stakeholders in terms of impacts and influence.

This plan helps to ensure that stakeholders are effectively involved in decisions and execution throughout the lifecycle of the Carbon Management Plan 2022-2026

LKIA also prepared the Stakeholder Energy and Carbon Management Program (LKIA-PRG-EMU-02), which presents LKIA's actions regarding to environment protection, energy saving and reduction of carbon emissions, the tasks to achieve these goals, furthermore the deadlines and their status. This program supports the LKIA Energy and Carbon Management Policy, this plan, and the overall goal of controlling and reducing energy and carbon emissions.



2 STAKEHOLDER ENGAGEMENT PLAN OBJECTIVES

Through this plan Prishtina International Airport attempts to improve and facilitate decision making and create an atmosphere of understanding the impacts of stakeholders regarding environmental issues.

The key objectives of the SEP can be summarized as follows:

- Identify and categorize stakeholders by their activities that result on carbon emission
- Provide guidance for stakeholder engagement such is ISO 50001 and ACA program
- Identify the most effective methods and structures through which to disseminate information, and to ensure regular, accessible, transparent, and appropriate consultation
- Develop a stakeholder's engagement process that provides stakeholders with an opportunity to influence in planning and design EnMS objectives and targets
- Define roles and responsibilities for the implementation of the SEP
- Define reporting and monitoring measures to ensure the effectiveness of the SEP and periodical reviews of the SEP based on findings.
- Encourage a shared vision and commitment on being environmentally friendly – policy
- Identify trends, issues or areas for improvement
- Develop stakeholder relationships.

3 IDENTIFYING STAKEHOLDERS

In order to develop an effective plan for managing stakeholders regarding energy and carbon management at Prishtina International Airport, they first need to be clearly identified and assessed. Stakeholders are identified by performing a stakeholder analysis in which they are categorized by their influence and potential impact on the environmental issues. All this information is gathered, documented, and analyzed through this document.

Prishtina International Airport's operational structure can be understood by dividing operations into airside operations and landside operations. The Aerodrome land is 393.68 hectares referred to LKIA Aerodrome Services and Operations Manual (8th edition). Limak Kosovo International Airport has overall control of both operations except ATC tower activities that are controlled by authority of state which is one of the most important partners of our operations. ATC energy consumption is not under energy and carbon control. We cannot control or influence them, but we can share our environmentally friendly practices.

Meanwhile, Prishtina International Airport has a diverse range of stakeholders from local authorities to suppliers, passengers to community groups and staff to tenants. We aim to treat all stakeholders fairly, ensuring a rolling programme of dialogue that is both timely and transparent.

The key role of every stakeholder of Prishtina International Airport is their cooperation and engagement on environmental processes. Managing and collecting information on their energy and fuel consumption is one of the basic monitoring initiatives that helps PIA to have a clear vision of stakeholder energy consumption. This has a positive impact on both sides, leading to less consumption, better management of data and less expenses, all this while being environmentally friendly.

Prishtina International Airport is committed to engaging stakeholders in its energy and carbon planning and strategic development. For airport engagement is a continual process, rather than a one-off exercise.



STAKEHOLDER ENGAGEMENT PLAN

Prishtina International Airport's stakeholders can be divided by their activities. Categorization of stakeholders is made according to energy and carbon management system requirements.

Based on Energy and Carbon Management System requirements and analysis, stakeholders are categorized into four groups:

- Group I** Stakeholders that through their activities cause a high level of carbon emissions
- Group II** Stakeholders that are constantly significant energy consumers
- Group III** Stakeholders that are the key indicators of CO₂ emissions
- Group IV** Other (Stakeholders that are not significant energy consumers)

- **Group I** Based on SCOPE 3 calculations that are not under control of LKIA but are part of the airport operations, the biggest pollutant is flights. The revised list of the airlines that operate at Prishtina International Airport is mentioned below:

Airline Company	Aircraft Type	Destination/Airport	
Air Malta	A-320	DUS	MLH
	B-737	MLA	STR
Air Montenegro	A-320	DUS	TGD
ALK JSC	B-737	DUS	MUC
	MD-8	MLH	SOF
Austrian	A-320	VIE	
	A-321		
	E-95		
BH Air	B-737	BOJ	
British Airways	A-320	LHR	
Bulgaria Air	A-319	SOF	
Chair Airlines	A-320	BSL	
	B-737	ZRH	
	A-319		
Corendon Airlines	A-320	AYT	
	B-737	BJV	
Easy Jet	A-320	BER	LGW
	A-321	BSL	
	A-319	GVA	
Edelweiss	A-320	ZRH	
	A-321		
	CS-300		
	CS-100		
Enter Air	B-737	DUS	POZ



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		KTW MLH MUC	STR VRN WRO
ETF Airways	A-320 B-737 A-321 A-319	AMS ATH AYT BGY BRE BTS CAG CDG CDT CWL ZRH DTM DUS EIN FCO SOF	FDH FMM GOT HEL LIL MLH MMX MUC ORY PAD TIA TUN ZTH RIX SKP STR
Eurowings	A-320 A-319	ARN BRU CDT CGN DUS FRA	GVA HAJ HAM MUC NUE PRG
Fly2Sky	A-320	MLH PDV	STR
GP Aviation	A-320 B-737 A-321 A-319	BER BOJ CRA DUS FMO MLH VXO	MUC NUE PRN SOF STR TIA VAR
Helvetic Airways	E-90 F-100	ZRH	
Heston Airlines	A-320	DUS MLH	STR



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Jordan Aviation	A-320 B-737 B-767	AMM JED MED	
LOT Polish Airlines	B-737 E-95 E-90 E-70 E-75	WAW	
Malta Medair	A-320	DUS MLH	MUC STR
Norwegian Air International	B-737	ARN CPH	HEL
Norwegian Air Shuttle	B-737	OSL	
Pegasus Airlines	A-320 B-737 A-321	AYT PRN SAW	
Sundair	A-320	DUS	
Sunexpress	B-737	AYT SZF	
Swiss	CS-300 CS-100	GVA	
Trade Air	A-320 B-737 A-319 DH8	BER BRE DTM DUS FDH FMM GOT HEL HER STR TGD INN LJU MLA MLH MMX	NYO ORY OSL OVD PAD RIX SCN SOF STN SZG TRS MUC MXP VIT VRN ZAG



STAKEHOLDER ENGAGEMENT PLAN

TUIFly (Belgium)	A-320	BRU	
	B-737	HER	
	A-319	SKG	
	E-95	TIV	
	E-90		
TUIFly (Netherlands)	A-319	AMS	
Turkish Airlines	A-320	AYT	
	B-737	BJV	
	A-321	IST	
	A-319	SAW	
Wizzair	A-320	DTM	HHN
	A-321	FCO	KTW
		FKB	LTN
		FMM	MLH
		TZL	VIE
		MPX	SKP
		PAD	SOF

Tab.1. Prishtina International Airport's airline companies and destinations

Other high significant carbon emitter are passenger cars which are calculated based on GHG Protocol Carbon Calculation Tools.

- **Group II** Stakeholders that are constantly energy consumers include those who perform their activities due to energy consumption. Most of these stakeholders are located in the LKIA area and perform every activity-energy consumer inside that area.
- **Group III** Stakeholders that are key indicators of CO₂ emissions include all staff, community, passengers, and visitors of Prishtina International Airport.
- **Group IV** Stakeholders that are not significant energy consumers but time to time perform their activities at Prishtina International Airport area.

The list of all LKIA Stakeholders registered/identified are shown in *ANNEX 1*.

3.1 Stakeholder's Classification and Analysis

Energy and Carbon Stakeholder Engagement assessed each stakeholder's position by their impact on carbon emission and energy consumption. An important outcome of stakeholder identification is to identify the most influential and most impacted stakeholders on environmental issues.

One purpose of this activity is to help identify, prioritize, and categorize stakeholders according to the level of engagement needed. To help in this process we categorized our stakeholders regarding their activities. Based on our analysis, stakeholders with whom we can have better communication and influence by our energy and carbon strategies are those who are located inside the LKIA area. It is important to mention that these stakeholders are continuously energy consumers and have a significant impact on our carbon emission results that are calculated at Scope 3.



To assist with stakeholder identification and analysis, Energy and Carbon Management has developed a Stakeholder Analysis Register categorized by Stakeholders. The Stakeholder Analysis Register captures the following information:

- Stakeholder
- Responsible person
- Stakeholder's interest on engagement
- Level of stakeholder's influence on carbon emission and energy consumption
- Stakeholder's contribution
- Ways of sharing information to stakeholders
- Additional notes
- Contact

4 STAKEHOLDER ENGAGEMENT

Stakeholder Management Plan is the process of developing appropriate management strategies to effectively engage stakeholders throughout the lifecycle of the plan, based on the analysis of their environmental potential impact at Prishtina International Airport's area. The key benefit of this process is that it provides a clear, actionable plan to interact with stakeholders to support the PIA's environmental actions and to collaborate on related activities.

One of the main reasons for this plan is that collaboration with stakeholders leads to energy efficiency and carbon emission reduction.

There are a variety of engagement techniques used to build relationships with stakeholders, gather information from stakeholders, consult with stakeholders, and disseminate project information to stakeholders.

In order to keep the stakeholders' informed EMS uses a variety of methods, which are mentioned below:

- ✓ Email/Phone
- ✓ Surveys
- ✓ Brochures
- ✓ Workshops
- ✓ Ongoing meeting and dialogue
- ✓ Joint environmental activities
- ✓ Briefing, training, and sharing sessions
- ✓ Public meetings
- ✓ Site visits
- ✓ Consultations
- ✓ Website/social media

4.1. Implementation

The implementation of this plan includes a combination of activities. Awareness campaigns, trainings and meetings are the main activities that will keep stakeholders informed of every change made within PIA environmental issues especially for carbon management and energy efficiency.

The main goal of Prishtina International Airport is to establish an interactive session with stakeholders in order to familiarize them with LKIA policies, instructions, and objectives, also to support the implementation of environmental activities and initiatives in accordance with Energy and Carbon Management Policy. To realize this PIA will provide consultative committees, awareness briefing and training, and conduct environmental activities.



STAKEHOLDER ENGAGEMENT PLAN

Every stakeholder that signs a contract will be informed about LKIA's environmental considerations, where they will meet a clause regarding their environmental responsibilities. Also, they will be informed through an awareness training course that will be held by Energy and Carbon Management Representatives. Each stakeholder, especially those who constantly perform their activities within LKIA area will be immediately engaged in every plan, while leaving them space for new ideas for engagement.

According to Prishtina International Airport environmental calendar that is updated annually, stakeholders will be part of joint environmental initiatives in order to share the best environmental practices. In this calendar are mentioned several international days related to environment for which LKIA takes actions in order to raise awareness within community. All initiatives will continuously be documented as evidence of stakeholder engagement.

Beside the environmental calendar, stakeholders of Prishtina International Airport will also be part of Carbon Management Plan 2023-2026 in order to effectively implement environmental projects and initiatives.

To ensure that airport's infrastructure plans reflect and implement the airport's carbon reduction goals and can facilitate reductions in the emissions from significant third parties LKIA works with airlines, airport planners and third parties by encouraging them to reduce ground running and taxiing time.

To minimize vehicle emission LKIA encourages the vehicle switch off/reduction of idling time, by joint transport program, clean rent-a car vehicles, good vehicle service and maintenance also checking vehicle conditions regularly. Also, a very effective initiative to reduce vehicle emissions is the collaboration of airport and stakeholders to use the airport's employee bus from/to work. All stakeholders that are located in airport's area, including restaurants and coffees, rent a car companies, airline companies, telecom operators, travel agencies, cargo activity companies, gift shop and duty-free can use the airport's bus on the daily basis, furthermore in this initiative also contributes the agreement between airport and municipality of Prishtina for providing the local bus transportation line of Prishtina-Airport.

This plan is built on innovation, cooperation, and joint activities. Accordingly, it assists, recognizes, and encourages stakeholders who are proactive in the environment. This plan provides an opportunity for joint thinking and action, facilitates the sharing of knowledge and experience, and also supports the implementation of measures to improve environmental performance.

Working closely with our stakeholders helped shape our environmental strategic development as an outline of our priorities for the next 20 years. Below is shown a roadmap for stakeholder engagement, which process underlines our commitment to allowing them to help shape our environmental future plans.

Engagement type	Description
Communicate	By maintaining effective communication with stakeholders, PIA builds mutual trust by involving and encouraging them in supporting environmental initiatives.
Consult	PIA will keep each stakeholder informed about every initiative while listening and considering their ideas on engagements.
Participate	Stakeholders play an important role in carbon emissions and energy consumption; therefore, PIA involves them in joint environmental activities to monitor and minimize their impacts.
Collaboration / Negotiate	An effective collaboration between PIA and its stakeholders easily leads to energy efficiency and reduction of carbon emissions. A negotiated outcome allows both PIA and stakeholders to come to a mutually agreed-upon different successful initiatives.
Empower	Stakeholders are given responsibilities to be part and influence in environmental activities, however always in accordance with PIA's regulations.

Tab.2. Stakeholder engagement roadmap



Since the development of this plan, Energy and Carbon Management has provided awareness training for the stakeholders, continually keeping them informed about their role and responsibilities towards environment within their workplace, as well as their opportunities to contribute and get engaged into LKIA's eco-friendly activities. Energy and Carbon Management has also prepared a Stakeholder Environmental survey for all the stakeholders situated at the terminal area, to know more about their impact on the environment.

LKIA continues to organize activities with social and community benefit. Respect and an effective collaboration with stakeholders are the main theme of energy and carbon stakeholder plan, showing LKIA's care and commitment towards environmental protection.

4.2. Roles and responsibilities

4.2.1 PIA's responsibilities

- Inform its stakeholders about the importance of environmental issues, ensuring they clearly understand the goals and objectives.
- Encourage and involve them in environmental initiatives.
- Provide regular and transparent information about the results of the engagement.
- Empower stakeholders in environmental processes by strengthening collaboration.
- Use findings and feedback to revise the plan as needed and capture key learnings that can be applied in future stakeholder engagement initiatives.
- Keep track of how outcomes correspond with original objectives.
- Evaluate stakeholder's environmental initiatives and environmental performance once a year.
- Perform energy and carbon management performance audits and site visits.

4.2.2 Stakeholder's responsibilities

- All stakeholders will use the airport premises in accordance with LIMAK Environmental Considerations.
- They will use airport premises - as efficiently as possible about: electricity, water, heating/cooling, waste, contributing to reducing CO₂ emissions and other environmental actions.
- Respect, implement and participate in environmental actions and initiatives (where applicable) in accordance with Energy and Carbon Management Systems and Environmental Management System Policy.

5 STAKEHOLDER ENGAGEMENT PLAN BENEFITS

Effective stakeholder engagement improves a company's decision-making and performance by:

Environment impact: A successful engagement leads to a broader knowledge on environmental values and issues, highlighting the contribution on air quality improvement.

Reduction: This engagement will raise awareness of the importance of carbon emissions reduction and energy efficiency.

Cutting costs: Effective engagement can be two ways beneficial, being efficient on energy use leads to financial cuts.

Managing risk: Engagement helps airport to identify, prevent, and mitigate environmental and social impacts.

Enhancing reputation: By publicly committing to environmental protection, LKIA shares the intention to become a green airport.



5.1 Stakeholder Engagement Plan updates and records

The revised plan includes the updated information about stakeholder's groups or new stakeholders, new airlines companies and joint initiatives. For each new stakeholder that joins LKIA Energy and Carbon Representatives is informed by responsible unit in order to update the stakeholder list.

Considering that during the three-year period we had some changes among our stakeholders, the stakeholders table list has been updated.

As an ongoing plan, energy and carbon management I evaluates how well the plan has met the original objectives, as well as every engagement and outcome are continuously documented in Carbon and Energy Management archive.

The electronic copy of this plan is kept in Energy Management Unit shared drive (Y :) while the document is current (actual), as soon as the document is replaced with the new revised (updated) document, the old e-copy document will be filed in Energy Management Unit shared drive (Y :) under "Archive" folder/Plans-subfolder, and it will be kept for at least five years.



STAKEHOLDER ENGAGEMENT PLAN

ANNEX 1 (Stakeholders list)

AIRLINE COMPANIES	CARGO ACTIVITIES	TRAVEL AGENCIES
Air Prishtina	Zara Shped Sh.P.K	Prishtina Ticket Sh.P.K. Airtiketa Llc
WizzAir	Vllea - Co Sh.P.K	Raci Travel & Best Travel Sh.P.K
Austrian Airlines Kosovo Branch	Urban Shped Sh..P.K	Malesia Reised
Turkish Airlines Kosovo Branch	Ternava Sh.P.K	Eurokoha Reisen
EasyJett	Nasa Trade Sh.P.K	Noa Fly Gmbh-Dega Kosove
Adria Airways Kosovo	N.T.Sh A Shped	Kosova Travel & Illyrian Eagle Sh.P.K
Swiss International Airlines	N.P.Sh Alba Shped	Skyexpress & Reiseburo Dituria Sh.P.K.
RENT A CAR	N.P.Sh Allmakes Global Service	Prishtina Jet
Auto Sherreti	N.T.P Service Shped	TELECOM OPERATORS
Europ Car	N.P.T Tmd	Ipko Telecommunication
Herzt Rent A Car	Kosova Trade Sh.P.K	Vala Telecommunication
Sixt Rent A Car	Albanian Cargo Logistic Sh.P.K	Tibo
Prishtine Rent A Car	Albanian Cargo Service Sh.P.K	GIFT SHOP AND DUTY FREE
Auto LUX Rent A Car	RESTAURANT AND COFFEE SHOP	Dea Shop
King Rent A Car	Black&Red L.L.C	Unifree Kosovo Sh.P.K
Mara Renta Car	Secco Caffè	Dutyfree Fashion Shop
Manami	Prizreni	Dutyfree Main Shop
Inter Rent	Airline Coffee	Check Inn Shop
Golden Rent A Car	Pasha Passti	BANKS
Auto Roberti	Miss Cafe	Banka Kombëtare Tregtare Bkt
Auto Swiss	Route 66 Aviation Sh.P.K	Raiffeisen Bank Kosovo Jsc
Hap Renta Car	Prince Coffe House Sh.P.K	OTHER
Geti Rent A Car	Qama Grill Restaurant	Euro Holding Laborator
Express Rent A Car	Prizreni/ B&M Groups Llc	Airwash Sh.P.K
Grande Renta Car	Kfc	Hangar/Mabetex Holding
Auris Rent	Burger King	Zhaki Advertisement
Online	EXTERNAL TRANSPORT	Adria Technica Kosovo
Rent Kosova	Employee Transport/Bus	Air Navigation Services Agency
Eriscom	Taxi	Grupi Koha Sh.P.K
PASSENGERS	N.P.K Trafiku Urban Sh.A	Hotel Gala